



CHILDREN'S EDUCATION SOCIETY (Regd.)

THE OXFORD DENTAL COLLEGE

(Recognized by the Govt. of Karnataka, Affiliated to Rajiv Gandhi University of Health Sciences,
Karnataka & Recognised by Dental Council of India, New Delhi)

Bommanahalli, Hosur Road, Bangalore – 560 068.

Ph: 080-61754680 Fax : 080 – 61754693E-mail:deandirectortodc@gmail.com

Website: www.theoxford.edu

Student Satisfaction Survey

This questionnaire is intended to collect information relating to your satisfaction towards overall performance of the institution. The information provided by you will be used as important feedback for quality enhancement of the institution and will be kept confidential.

Directions: Please indicate your level of satisfaction by marking (✓) on scale of 2 to 10 for each question.

2	3	4	5	6	7	8	9
Very Weak	Weak	Below Average	Average	Above Average	Good	Very Good	Excellent



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Following are the questions selected by the committee for the Student Satisfaction Survey

Sl. No.	Questions	Marks								
		2	3	4	5	6	7	8	9	
1.	Are the Teaching learning facilities available in the Institution are satisfactory									
2.	Are the Classrooms & Seminar halls have adequate Desk & ICT facilities									
3.	Are the Laboratories & Clinics have adequate Equipment's, ICT, Lighting and Patients facilities?									
4.	Facility & Exposure for PHC, Animal house and Herbal Garden									
5.	Are the Clinical/Skill/Simulation Lab have adequate facilities with Structured programs for training, Training Models, Posters, Charts, Trainers.									
6.	Are the ICT facilities maintained and updated regularly									
7.	Does the Library maintained and updated regularly									
8.	Does the hostel maintain and updates the facilities regularly									
9.	Does the canteen & mess maintain and update the facilities regularly									
10.	Does the Gym, Indoor & Outdoor Sports facilities maintained and updated regularly with required facilities									
11.	Does the transportation & parking facility maintained and updated									
12.	Does the Security maintain and update safety procedures and facilities regularly									
13.	Does the institution maintain and update environmentally friendly campus									
14.	Does the institution maintain, and update disabled friendly campus									
15.	Does the institution maintain and update housekeeping facilities regularly									
16.	Overall Infrastructure and Campus ambience									
17.	Access to postal and bank facilities									



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The questionnaire prepared by the committee was circulated among all the students and filled in feedback forms were collected. For each question students have selected one option which are assigned different weightages. For ex. "Are the Classrooms & Seminar halls adequate Desk & ICT facilities" the options given were 2- Very Weak, 3- Weak, 4- Below Average, 5- Average, 6- Above Average, 7- Good, 8- Very Good and 9- Excell

A total of 288 samples were collected and the data was tabulated. Analysis is done by the feedback committee.

Out Come

The result analysis shows that majority of the students have highly appreciated the facilities available in the campus positively.


Observations on Responses:


1. The majority of the students have given good opinion about teaching learning facilities.
2. Students are happy with the facilities available in the institution - Classrooms, Seminar halls, ICT, Library etc.
3. Some Students opined that hostel food quality need to improved and verities as per requirement of students from different regions. This is reported to the concerned.
4. The majority of students demanded proper facilities in the Gym. This is reported to the Physical Education Department.
5. Students are happy with the safety arrangements in the institution.
6. Majority students gave very good opinion about the overall infrastructure and college ambience.

Action Taken:

Report was generated and it was sent to IQAC with recommendations for further action. Recommendation of feedback committee was communicated to concerned teaching & non-teaching departments to take up necessary action as per the recommendations of the feedback committee.

Action taken by each of the departments/authority was reviewed in subsequent IQAC meetings. The action taken report was sent to Governing Council for approval.


Feedback Committee
Chairperson
Grievance Redressal, Internal Complaint &
Feedback Committee


Principal
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